

23 MOST USED CONSTRUCTION METRICS

KEY PERFORMANCE INDICATORS

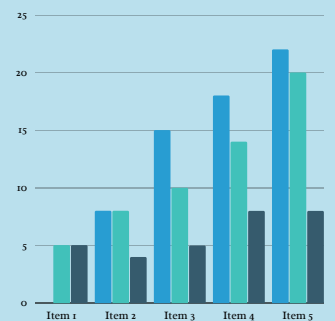


1. EXPENSE

- > Scheduled Variance (SV)
- > Cost Per Km / Mile
- > Cost Of Procurement
- > Total Cost Of Labor
- > Cost of Marketing
- > Staying In Budget Ratio

2. PRODUCTIVITY

- > On-time delivery
- > Waste/recycling Per Job
- > Average Revenue Per Hour Worked
- > Percentage of Equipment Downtime
- > Percentage of Labor Downtime



3. QUALITY

- > Design Defects
- > Defects Due to Workmanship
- > Material Defect
- > Site Inspections Conducted
- > Total Cost Of Rework

4. CUSTOMER

- > Customer Satisfaction – CSAT
- > Internal Customer Satisfaction
- > Remaining Time to Customer Deadline



5. WORKMANSHIP

- > Worker Satisfaction / Employee Satisfaction
- > Turnover Rate
- > Safety/Incident Rate
- > Safety Meetings

